

Terms of cancellation for Alebo Pensionat HB

The Consumers Council and Svenska Rese- och Turistindustrins Samarbetsorganisation, has agreed to the following terms of cancellation of hotel bookings 1993-02-02.

1.1 The booking can be cancelled according to the following terms:

1.2 If the cancellation is done earlier than 30 days upon arrival the customer will have to pay 5 % of the room price but not less than 200 SEK.

1.3 If the cancellation is done thereafter but before 14 days upon arrival the customer will have to pay 15 % of the room price.

1.4 If the cancellation is done thereafter but before 24 hours upon arrival the customer will have to pay 50 %.

1.5 If the cancellation is done thereafter but later than 24 hours upon arrival the customer will have to pay the full room price.

The deposit (SEK 100/person/night) can either be paid with a cheque in SEK (NOT Eurocheque) posted to us, or the cheapest way: you can e-mail us your credit card number and expiry date and you will immediately receive a confirmation of your payment. For security reasons we ask you to send 2 mails: one with the first 8 digits and one with the last 8 digits and the expiry date.

Information

- 1) Your room is available from 14.00. At the day of departure you must leave the room latest at 11 a.m.
- 2) Satellite-channels and video are controlled centrally from the television in the living room
- 3) Smoking is NOT ALLOWED in the rooms for fire precautions!
- 4) You are allowed to consume your own beverages in your room. According to Swedish law it is prohibited to consume your own alcohol outside the room.
- 5) For environmental reasons, please leave the towels that you want changed, at the floor in your bathroom.
- 6) Don't hesitate to ask us about activities, excursion possibilities etc.
- 7) We sell maps.
- 8) We offer water activities such as water-skiing, water rings, canoes, boats etc.
- 9) According to Swedish law there are common rights to camp in the nature. However, this right does not apply in connection with hired canoes.
- 10) You will be charged SEK 100 for a lost key.
- 11) In the living room you will find games and videos, which can be used freely.
- 12) The sauna is situated in the red building by the lake. The price per person for use of the sauna is SEK 50 per hour.
- 13) The water in the Lake Unnen is very clean and you are most welcome to make use of our 'beach'.
- 14) Breakfast is served between 8 and 9.30 a.m. or earlier according to your wishes.
- 15) If you want to play golf at Rydö Golf Club, the green fee can be purchased here at the hotel.
- 16) Please do not forget to leave the key upon departure.
- 17) We take all normal credit cards. We do not take American Express and Diners.

We wish you a pleasant stay at our hotel
Mette and Erik Dich